

Table of values and behaviours

Value	Behaviours
<p>We put residents at the heart of everything we do</p>	<p>We...</p> <ul style="list-style-type: none"> ✓ involve patients, carers and residents in our decision-making ✓ collaborate across teams and/or organisational boundaries ✓ are inclusive and seek diverse views ✓ provide the best possible value for money for residents
<p>We value people</p>	<p>We...</p> <ul style="list-style-type: none"> ✓ actively listen to others ✓ are respectful and empathic ✓ welcome feedback ✓ celebrate achievements, learning and successes
<p>We are transparent</p>	<p>We...</p> <ul style="list-style-type: none"> ✓ recognise when we're wrong and do something about it ✓ communicate in a straightforward way ✓ act with integrity ✓ have clear, simple decision making process
<p>We are ambitious and innovative</p>	<p>We...</p> <ul style="list-style-type: none"> ✓ create supportive environments to learn and continuously improve ✓ challenge in a way that is relevant, timely, purposeful with our mission in mind ✓ are adaptable and open to new ways of working ✓ proactively play our part in transforming services ✓ adapt evidence based best practice to local contexts