

Patient and Public Engagement Platforms in Newham Providers of NHS services and our partners

Platforms	Target / numbers engaged	Inform/shape decisions	Format
Barts Health NHS Trust			
Patient panel	5-10	Both	Electronic
Healthwatch	100s	Both	Electronically/paper
Patient Forums	5-10	Inform only	Electronic
Listening events	300	Both	Paper
Open days	100s	Inform	Paper
AGM	50	Inform	Electronic
Trust board (public)	10	Inform	Paper
Text/telephone engagement tool	2.5 million	Inform	Electronic
Volunteers	1000	Inform/Shape	Electronic/paper
Health condition forums/ support groups		Both	Both
Trust membership	1000s	Both	Both
Citizens UK			
Schools programme	Health and social care, students		

Platforms	Target / numbers engaged	Inform/shape decisions	Format
London Borough of Newham			
Community Neighbourhoods	Population wide/ engagement protected characteristics - thousands ward based	Both	community outreach, electronic
Newham Co-Production Forum	Community groups/ engagement protected characteristics/100+	Both	community outreach, electronic
LBN LINK workers across eight community neighbourhoods focus on health and social care	Population wide/tailored engagement protected characteristics/500+	Both	community outreach, electronic

Platforms	Target / numbers engaged	Inform/shape decisions	Format
East London NHS Foundation Trust			
CAMHS/CHN Participation Groups	Children/Young People/Parent/Carers	Both	Decided by group
Adult Mental Health	Adults 18+	Both	Decided by group
Working Together Groups	Adults 18+	Both	Decided by group
People Participation Groups	Adults 18+	Both	Decided by group
Patient Experience (Audits, surveys etc.)	Adults 18+	Both	Decided by patients/YP/ Carers/ Service users
Service Delivery (peer support/staff training)	Adults 18+	Both	Decided by trainers
Working with external partners: Radio/Community orgs/ Met Police/ YSB/ Youth Service/ Roma Support/ LDD-Disabilities carers group/ Mayors Office/ Social Media/ International conferences/ Community festivals/ Events/ Schools/ FE/ HE/ DLR			

Platforms	Target / numbers engaged	Inform/shape decisions	Format
NHS Newham CCG			
Staywell Partnership – 10 community organisations	BME, older people, population wide - 500+	Both	community outreach, electronic
WHUF Education Groups 1: Link with UEL	Young people – 1000+	Both	Electronic/community outreach
WHUF Education Groups 2: West Ham Foundation Degree	Population wide (99% who never had a voice)	Both	Electronic/community outreach
WHUF sports and health and wellbeing groups	Population wide/young people/ 1000+	Both	Electronic/community outreach
NCCG community database	Groups protected characteristics/ 600+	Inform	Electronic
PPG chairs/groups in GP practices	Engaged patients/100+	Both	Electronic/community outreach
Diabetes Community Champions	12	Both	Electronic/community outreach
NCCG Patient Representatives	Approximately 20+	Both	Electronic/community outreach
IT: NPV website, social media, data bank	TBC	Both	Electronic, written