

Newham PPG Network: Development Planning Meeting 2019

Overview

The first Newham Patient Participation Group Network Meeting took place on 18th February 2019; supported by Newham Clinical Commissioning Group and delivered by Intelligent Health; the provider of NCCG's Patient & Public Engagement service.

The Network meeting was organised as a result of the strong feedback given from PPG patient representatives; who attended the series of PPG training workshops, delivered by Intelligent Health in late 2018, to support the development of PPGs in Newham.

PPGs from across the borough were invited to attend the meeting. This included GP practice staff, PPG patient representatives and registered patients with an interest in becoming a PPG member.

Guest speakers from the Lambeth Patient Participation Group Network (LPPGN) were invited to attend; one of whom is also a Newham PPG patient rep. LPPGN is an independent organisation developing and supporting Patient Participation Groups in general practices throughout Lambeth. It brings together PPGs so that there is a unified and representative patient voice, which helps shape the development, provision and delivery of primary care services in the borough.

The meeting aimed to have discussions and generate ideas around the purpose of a PPG Network in Newham; what it could look like and what support and resources are needed.

Below is a list of some ideas developed by participants.

- Act as a communication channel to raise awareness of what a PPG is/ promote the work PPGs do
- Resource for how to build and sustain a functional PPG
- Working together, providing support for each other
- Share experiences- what works/ common issues
- To galvanise greater GP and practice staff support for PPGs



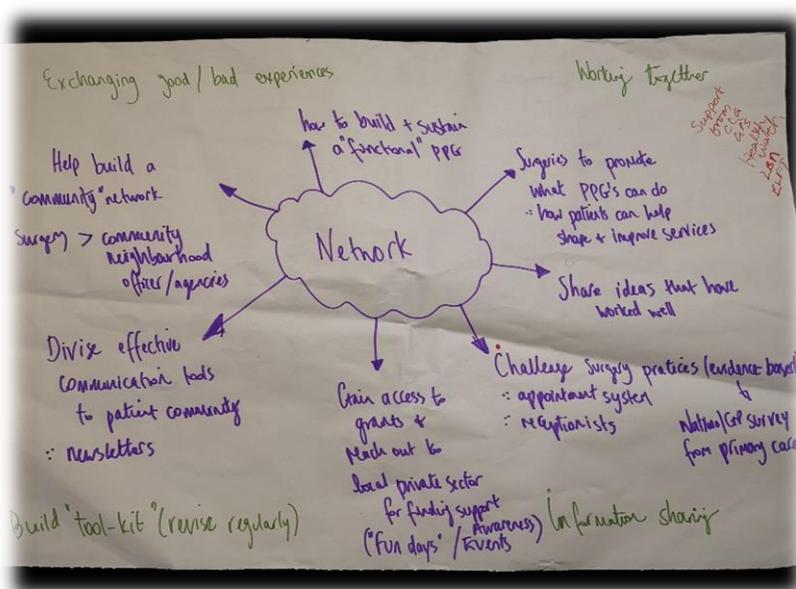
Table discussion and ideas development

- Developing a 'community' network linking practices with Community Neighbourhoods' teams/ local community groups/ schools etc
- Work with agencies to run workshops for PPGs and specific topics. E.g. diabetes

Key Findings

Participants felt the following themes were important:

- Communication is key! When engaging with different audiences to raise the profile of PPGs.
- Building a community network- Creating better connections with local community groups, local services, schools etc
- GP and practice support for the Network



'What is a Network'? Ideas developed by participants

Next Steps

Of the **18** people in attendance, **16** of those were keen to attend the next meeting, to take the Network forward.

Ideas from the participants will be collated and categorised under key themes. These will be shared with the network members ahead of the next meeting.

Some of the Network members will be attending a workshop delivered by Intelligent Health, who will be consulting and working in partnership with local stakeholders, to develop a communications and marketing strategy, to raise the profile of Patient Participation Groups and increase participation in these groups from Newham residents. Information from this workshop will feed into the next Network session.

The next meeting is due to take place on **8th April 2019**, to continue with the development of building the Newham PPG network.



Participants listening to The Lambeth PPG Network Guest Speakers