

Newham PPG Network Development Meeting – 18th February 2019

Ideas

What does a Network look like to you?

What support is needed?

Group 1



Group 2

CHALLENGES
New members
Meetings- Who/What/When/ Where/
How?

Timings of meetings- Is creche needed?

Aims & Objectives

Make up of local area
Transient population
GP support for Network- in their
interest, making workload easier

Aims & Objectives

Different ways of having a consultation
Use of media- local press to promote

Proactive not Reactive

Aims & Objectives

NHS Online
Promoting outcomes

Communication- Market spaces/ PPG
stall/ best practice/ ESL, BSL

Group 3

Exchanging good/ bad experiences

Working together

Build a toolkit- revise regularly

Information sharing

Support from NCCG, GPS, Health Watch, LBN, ELFT

How to build and sustain a functional PPG

Surgeries to promote what PPGs can do, hoow patients can help shape & improve services

Share ideas that have worked well

Challenge surgeries (evidence based- National GP Survey from Primary Care) appointment systems, receptionists

Gian Access to grants and reach out to local private sector for funding support (fundays/ awareness events)

Devise effective communication tools to patient community- newsletters

Help build a community network- surgery, community neighbourhoods officers/ agencies