

## Outstanding rating for our Patient and Community Engagement

We're delighted to announce that NHS Newham Clinical Commissioning Group has been rated as "Good" following an annual assessment by NHS England and we have been given a "Green Star" for outstanding patient and community engagement.

Newham is one of only four CCGs in London to receive a Green Star rating and one of 10 across England. This is a fantastic achievement for the CCG as we continue to work with the people of Newham.

The assessment measures CCGs across the country against indicators in the national CCG improvement and assessment framework (CCG IAF) including quality of leadership, clinical priority areas and finance. In Lambeth, the quality of leadership was rated as Green Star and finance was rated as Green.

Ellie Robinson, Board Member and Patient and Public Engagement lead for the CCG said, "I am pleased that we have continued with the high standards from last year and retained our "Green Star" rating for patient and community engagement. This reflects the hard work that everyone across Newham has put in over the last twelve months to make sure that when we say patients at the heart of everything we do – we mean it.

"Having said this, we recognise that there's always room for improvement and will be working closely with our patients, the public and partners to make sure Newham residents receive the best quality care and support that they can."

Every year, NHS England rate the performance of Clinical Commissioning Groups (CCGs) using a tool called the Improvement and Assessment Framework (IAF). Anybody can view these ratings, by looking at the My NHS website.

CCGs were assessed against 'patient and public participation in commissioning health and care: statutory guidance for CCGs and NHS England' across five domains to create an overall rating of Green Star ('outstanding'), Green ('good') Amber ('requires improvement'), or Red ('inadequate').

RAGG\* ratings are generated from total scores as follows:

- 0-4 = red
- 5-9 = amber
- 10-13 = green
- 14-15 = green star

The IAF plays an important role for Newham CCG because it helps us to improve the outcomes for patients who live in and use local NHS services.

Further information about the CCG Improvement and Assessment Framework (IAF) Patient and Community Engagement Indicator [can be found here](#).