

Patient and public engagement action plan: understanding children and young people's experience of attending A&E at Newham University Hospital 2018-2019

Engagement Activity	Target Group	Methodology	Lead	Timeline 2018/19
1. Online/paper patient feedback survey at A&E, Newham University Hospital	<ul style="list-style-type: none"> ○ Children, young people under 16 years old, carers and families <i>(only patients who could have been treated in another setting)</i> 	Researchers to survey patients/carers/families	PPE service/lead commissioners/providers	March/April 2019
2. Feedback workshop	<ul style="list-style-type: none"> ○ Survey respondents who expressed an interest in getting involved ○ Additional community engagement - to engage hard to reach groups 	Presentation/workshop	PPE service/commissioning leads	To be confirmed